

**Booking Information**

All bookings are by appointment only. To avoid any disappointment, we strongly recommend that you do not visit the workshop for diagnosis as we will be working on other customers' vehicles and will not have the time. Please call our office and we can advise accordingly.

We are usually taking bookings 5 working days in advance for any jobs and 10-15 working days if you would like a courtesy car. We have 2 Smart Cars which we generally book out for 2 days at a time.

We allocate time to your vehicle based on information given to us upon booking. Any further information provided at a later time may not be looked at and a second booking may be required.

Please try to have your vehicle here between 8.30 and 9.30 as this gives us chance to look at the vehicle as early as possible and order any parts required. We do not offer a 'waiting' service; we always aim to have your vehicle ready before the end of the day unless otherwise stated by a technician or the office staff.

If you would like your vehicle back by a certain time then please state this on your booking and you **MUST** have your vehicle here at 8.30. This assures that your vehicle will be first to occupy a ramp and the work will be done swiftly.

We do ask if you can leave your service book and locking wheel key on the passenger seat of your car as this will save us time when servicing your car.

If you have any queries or would like to book for a service or repair. Please contact our office.

**Phone - 0161 480 6095**

**Email - [sprautos@gmail.com](mailto:sprautos@gmail.com)**